

# User Guide for Supervisors



Drupal 8



# **Acknowledgments**

This document is primarily based on the manual put together by Tanmoy Biswas with the support of Roberto Cancel. In 2021, Petra Velikonja made an excellent revision and adaptation of the document based on the revamped version of the iDiaspora platform in Drupal 8 with the support of Larisa Lara.

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# I. Introduction

## 1.1 Objective of iDiaspora

iDiaspora provides a global engagement and knowledge exchange hub for diaspora communities and those looking to engage with them. It is set up with the objective of empowering transnational communities around the world to engage as development actors.

#### Through this platform:

- Diaspora organizations, businesses, and individuals connect within and across communities to share ideas, experiences, resources, and inspiration.
- Diasporas access and generate knowledge and materials to learn from one another and from practitioners to maximize their impact.
- Public and private partners work together with diasporas to contribute to sustainable positive change.

### 1.2 Purpose of this User Guide

This guide is intended for IOM's internal staff, who are a source of insightful contents, acts as a catalyst to foster engagements, and initiates discussions and activities.

The site is rich with activities like blogs, events, and many other dynamic components. Find how to use these components to take advantage of all the features available on the platform.

#### 1.3 How to use this Guide

The guide is a reference document to facilitate the use of iDiaspora as a tool in IOM staff's everyday work.

Use the Table of Contents to quickly find the relevant instructions for what you want to do on the site. The guide is divided in four sections: Get Started, Create Content, Edit Content, and Delete Content. In the Create Content section you can find step-by-step instructions on how to create or upload each type of content.

# 2. Get Started

First you need to register a new user account on iDiaspora and set your profile role. Below is the list of available user roles.

Role	Description
Authenticated User	The default role assigned to a registered user.
	It has minimum access to the functionality of the website in terms of creating content. As an Authenticated User you can create some of the content like Blog, Resource, or Topic, and can use some functionality like Posting comments.
Verified User	A role with additional access to further content.
	As a Verified User you can create more content types than an Authenticated User. Some of these are Blog, Resource, Topic, Event, and Opportunity. You can also use functionality like Posting Comments.
Contributor	A role assigned to a user that usually creates content on the website.
	With this role you can create content like Blog, Resource, Topic, Event, Opportunity, Contacts, News and Updates, Learning opportunity, Promotional Video, and Gallery.
Supervisor	A role with a full access to all the content types on the website.
	With this role you can create Blog, Resource, Topic, Event, Opportunity, Contacts, News and Updates, Learning opportunity, Promotional Video, Gallery, Success stories, Webform, and Emergency response. You can also access other additional functionality like creating web forms and accessing the opportunities of other applicants.

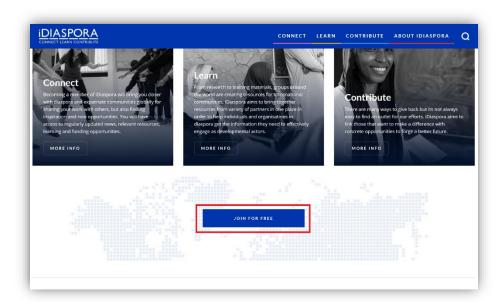
Note: Please note that all the content needs to be approved by the iDiaspora Team before being public.

## 2.1 Register

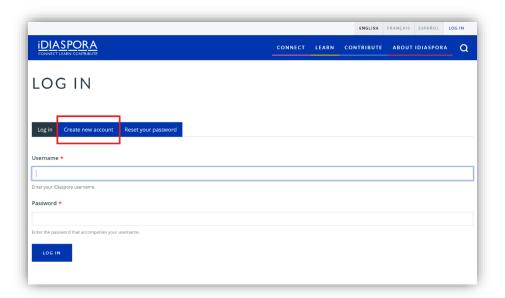
There are two ways to register on iDiaspora:

1. From the homepage: **Navigate** to the center of the homepage and **select** the button 'Join for Free'.

This redirects you to the registration page.



2. From the Log in page: **Select** the **'Create new account'** tab.

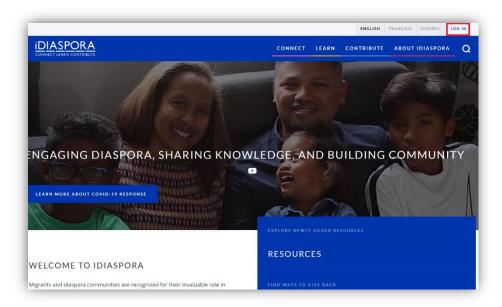


**Note:** On the registration page, ensure you select the 'Individual' as the account type. If you are registering on behalf of your whole office or project, select the other user type (Business, Organization, or Government agencies) and fill in all the required fields.

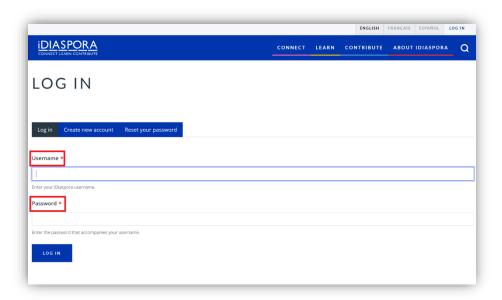
# 2.2 Log In

1. **Select** the 'Log in' button at the very top of the page to log into an existing user account.

This action redirects you to the Log in page of the website.



2. Enter your username and password.



# 2.3 Set Up Supervisory Access

By default, the registration process gives you the role of 'Authenticated User' which has very limited access to creating content on the website.

To set your profile role as 'Supervisor', email <a href="idiaspora@iom.int">idiaspora@iom.int</a> indicating that you are IOM staff. Ensure that you include your email address or username.

# 3. Create Content

There are two ways to create new content on iDiaspora:

1. Select the Content button in the Manage menu on the top left corner of the website.

This takes you to the Content page.

Select 'Add content' and then select the type of content you want to create from the list (e.g., 'Event Calendar').

2. Hover over the Content button, then 'Add content' and select the type of content you want to create (e.g., 'Event Calendar').

#### 3.1 Events

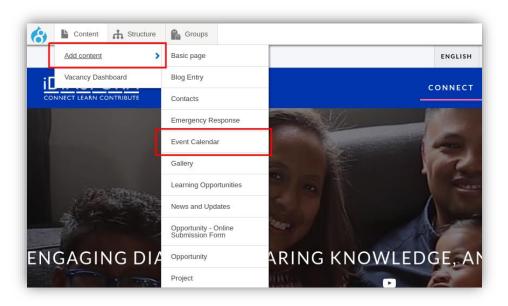
Create calendar events to share upcoming physical or online events with the iDiaspora community and beyond. This can be training, conferences, press events, or other.

To view all posted events, hover over the 'Connect' tab on the home page and select 'Attend an Event'. The Events page highlights events in the current month and allows you to browse the calendar.

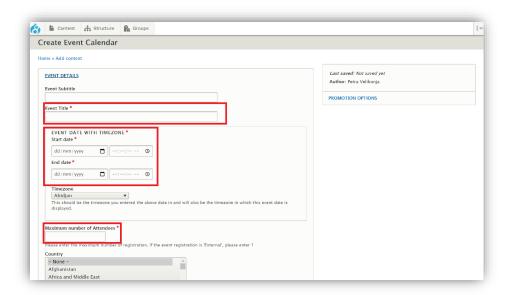
Create an event

1. Hover over 'Content', then 'Add content' and select 'Event Calendar'.

This takes you to the Create Event Calendar page.



2. **Fill in** all the **required fields** marked with an asterisk (\*) and other fields relevant to your event.

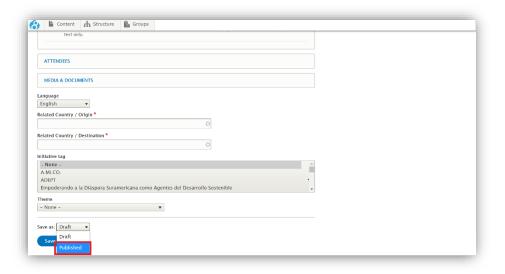


Below are some fields you may need to use.

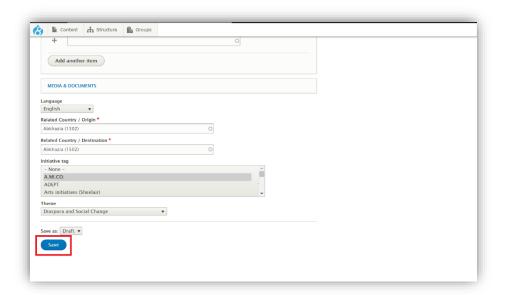
Event Details tab		
Event Title	The main title of the event.	
Event date with	Date and time of the event with the corresponding time zone.	
Time zone		
Maximum number of Attendees	The maximum number of users / participants who can register for the event.	
Country	This will be visible on the event's page.	
External Registration	This is used when the registration of the event is outside the iDiaspora website. Set this to 'Yes' and enter the external URL for registration.	
Other Details tab		
Organizer	Name of the organization that organizes the event. This field is also used to filter events.	
<b>Event Description</b>	The main description of the event.	

Email message	The message that will be sent to the attendees' email address. Include the Zoom / Teams / Webex link for your event.
Event Banner	The main banner of the event. It will display at the top of the page before the event information. Image requirements:
	• less than 64 MB
	should be in PNG, JPG, JPEG format
	• 1600×1600 pixels.
Event Attachment(s)	Allowed file format: PDF, PPT, PPTX, DOC, DOCX, XLS, XLXS, JPEF.
	Should be less than 4 MB.
	Accepts up to 5 files.
Status	Select 'approved' to publish the event.
Other information	
Related Country / Origin	Please insert the country of origin related to this content.
Related Country / Destination	Please insert the country of destination related to this content.
Initiative tag	The Initiative tag is used to filter information.

#### 3. Select to save as 'Published'



4. **Select** the **Save** button at the bottom of the page.



# 3.2 Forum Topics

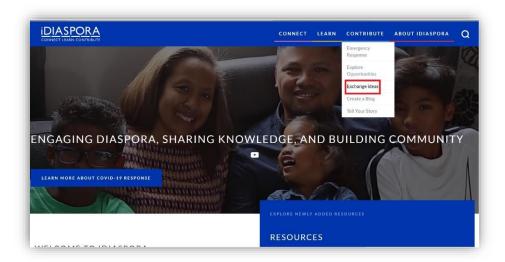
Start discussions on topics of interest among diaspora communities and those looking to engage with them. Forum Topics can be used to discuss questions related to national programs or policies, or more general issues related to barriers to diaspora engagement.

#### Create a Forum Topic

There are two ways to access the Forum page and create a new Topic.

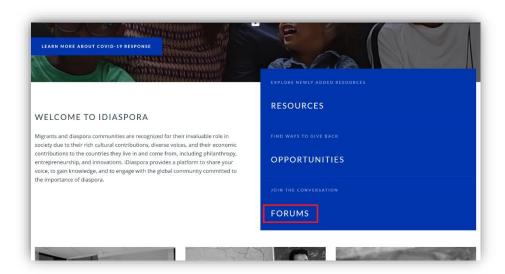
1. From the Main menu: Hover over the Contribute tab and select 'Exchange ideas'.

This redirects you to the Forums landing page.

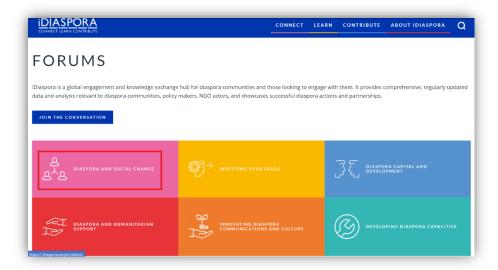


2. From the Forums block on the homepage: **Navigate to** the section with three blue blocks. **Select** 'Forums'.

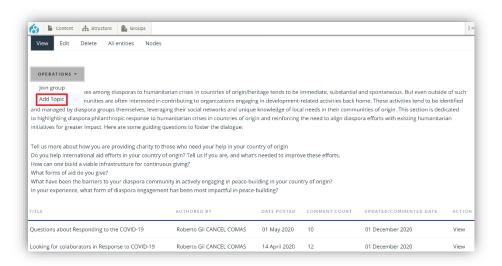
This redirects you to the Forums landing page.



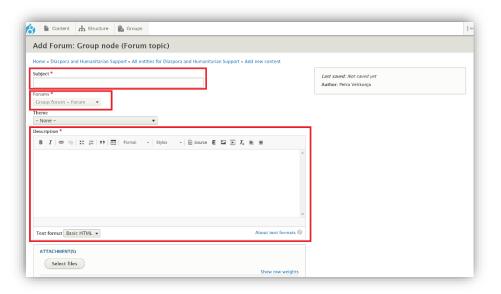
3. **Select** an iDiaspora forum **category** where you want to add a new topic.



4. **Select** the **Operations drop-down** located at the top of the category description and then 'Add topic'.



5. **Fill in** all the **required fields** marked with an asterisk (\*).



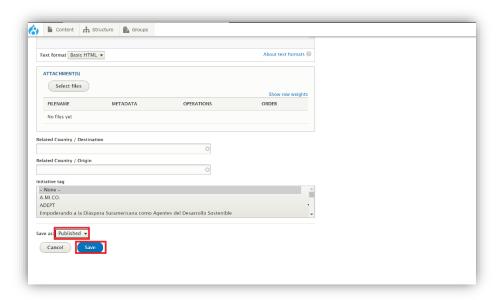
Subject	The title of the Topic.
Forums	Leave it as it is (do not change).
Description	The main content of your Topic.

Some of the optional fields include:

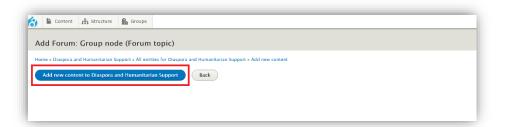
Theme	Select the theme that fits your topic. Fill in all the required fields and select Save.
Initiative tag	The Initiative tag is used to filter information.

6. **Select** to save as 'Published' and then **select** the **Save** button at the bottom of the page.

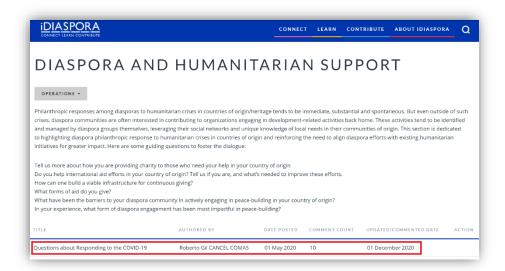
A confirmation page appears.



7. **Select** the **Add new content to <topic name> button**.



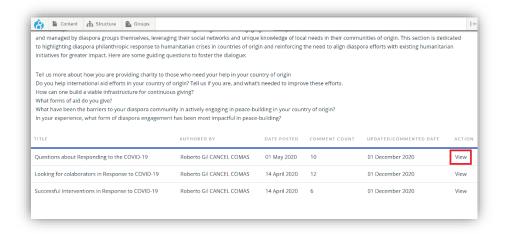
You can now see the new topic listed at the bottom of the page.



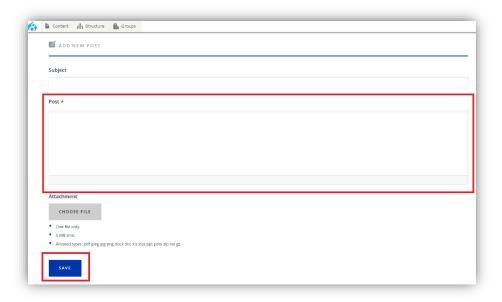
#### Post Comments to Topic

 Select the topic to which you want to add comments and then select 'View' under the Action column.

This redirects you to the topic's main page.



2. Navigate to the bottom of the page, fill in the form and select 'Save'.



You can now see your comment on the topic's main page.



#### 3.3 Resources

Resources are items intended for learning or reference purposes such as:

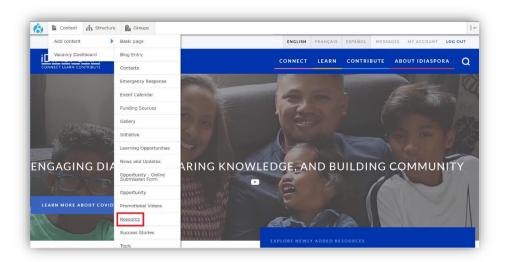
- training materials (including videos)
- public information materials
- laws and policies
- research and studies.

You can find this content under the Learn tab, on the Browse Resources page.

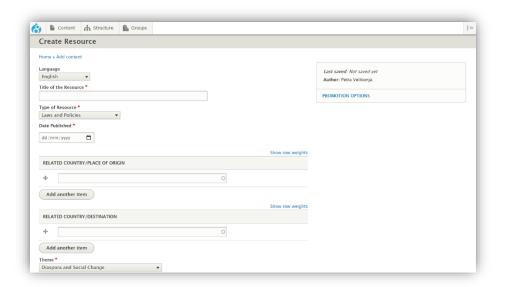
#### Create Resources

1. Hover over 'Content', then 'Add content' and select 'Resource'.

This takes you to the Create Resource page.



2. Fill in all the required fields marked with an asterisk (\*).

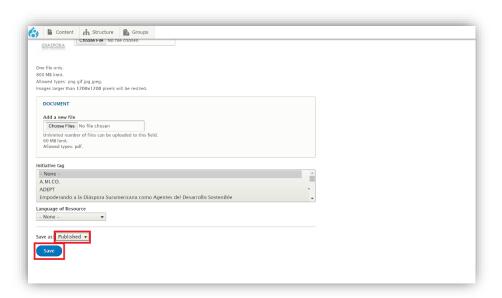


Title of the Resource	The title of the resource.
Type of Resource	Select the type of the resource.
Date Published	The date when the resource is to be published.
Theme	Select the theme of the resource from the list.

Some of the optional fields include:

Language	Select any of the four languages to which the resource belongs. This is used for the translation of the website.
Link	Add a URL to any relevant content.

3. **Select** to save as 'Published' and then **select** the **Save** button at the bottom of the page.



#### 3.4 Contacts

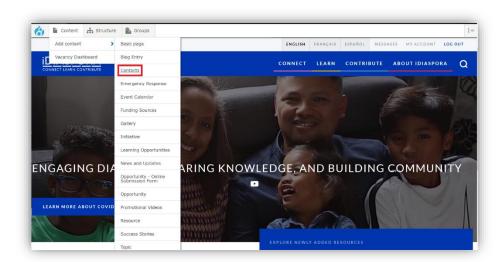
See the Contacts section if you need support or advice. There you can find contact details of key interlocutors such as consulates, embassies, or relevant government offices.

Published contacts are posted to the existing contacts list. They appear on the Get Advice page under the Connect tab.

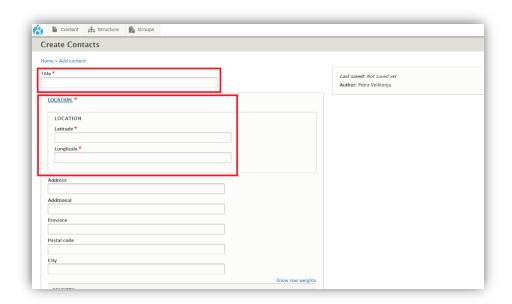
#### Create a Contact

1. Hover over 'Content', then 'Add content' and select 'Contacts'.

This takes you to the Create Contacts page.

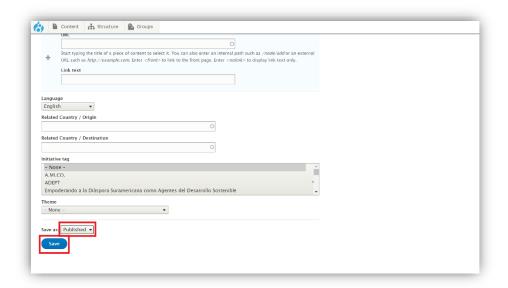


2. Fill in all the required fields marked with an asterisk (\*).



Title	Type in the name of the new contact.
Location tab	
Latitude and Longitude	Type in the coordinates of the location where the new contact is based.

3. Select to save as Published and then select the Save button at the bottom of the page.



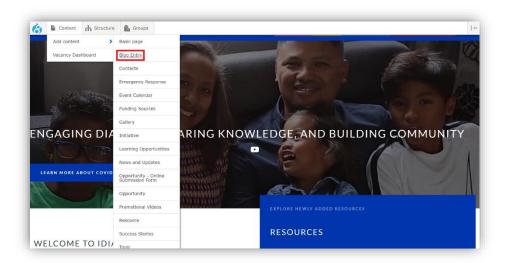
# 3.5 Blogs

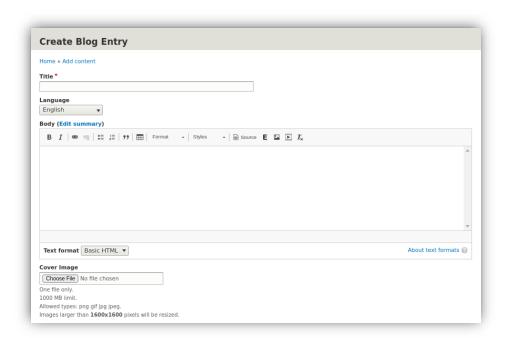
As a registered user, you can have your personal blog page. Blogs are published on the Create a Blog page under the Contribute tab.

#### Create a Blog Entry

1. Hover over 'Content', then 'Add content' and select 'Blog Entry'.

This takes you to the Create Blog Entry page.



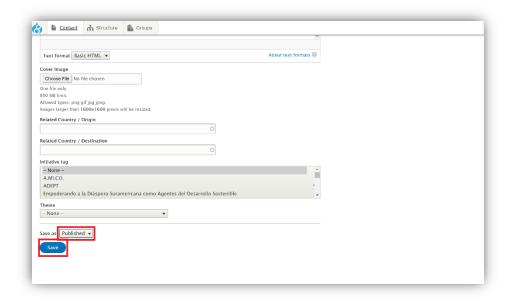


2. Fill in the required Title field. Use a short and creative title.

Some of the optional fields include:

Language	Select any of the four languages to which the resource belongs. This is used for the translation of the website.
Body	The main content of the blog.
Cover image	The thumbnail of the blog.

3. **Select** to save as **Published** and then select the **Save** button at the bottom of the page.



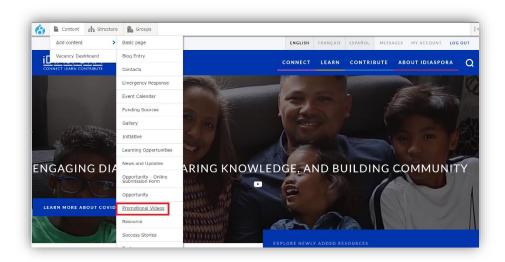
#### 3.6 Promotional Videos

Promotional Videos can include messages of inspiration, interviews, stories, or recordings of events that you would like to share with the iDiaspora community and beyond. They are posted on the 'Get inspired' page under the 'Connect' tab.

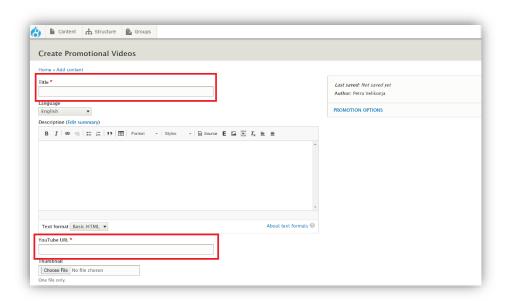
#### Create Promotional Videos

1. Hover over 'Content', then 'Add Content' and select 'Promotional Videos'.

This takes you to the Create Promotional Videos page.



# 2. Fill in the required fields marked with an asterisk (\*).

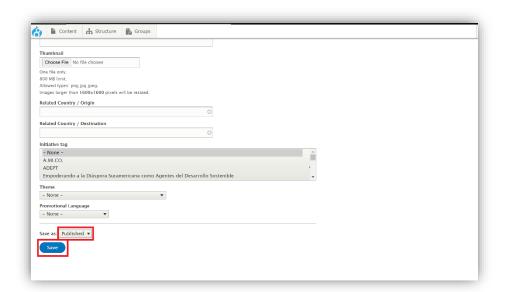


Title	The main title of the content.
YouTube URL	The URL of your video uploaded on YouTube website.

## Some of the optional fields include:

Description	Main description of the video.
Thumbnail	The thumbnail to be displayed on the page instead of the video thumbnail. This field accept the following requirements:
	• Format: PNG, JPG, JPEG
	Size: image should not be larger than 1600×1600 pixels.

3. **Select** to save as **'Published'** and then **select Save** at the bottom of the page.



# 3.7 Opportunity

Opportunities are concrete offers for engagement for members of diaspora. This includes:

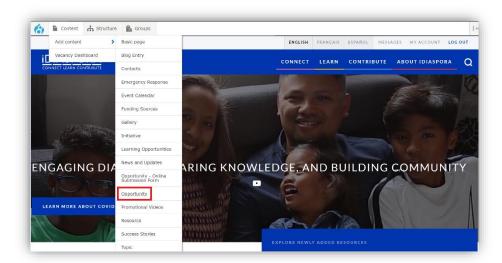
- Volunteer opportunities
- Internships
- Job vacancies
- Consultancies
- Investment opportunities.

These contents are posted on the 'Explore opportunities' page under the 'Contribute' tab and give you a chance to contribute to specific initiatives.

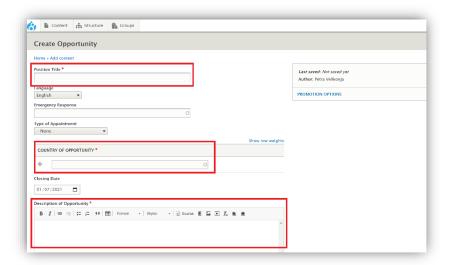
#### Create an Opportunity

1. Hover over 'Content', then 'Add content' and select 'Opportunity'.

This takes you to the Create Opportunity page.



2. Fill in all the required fields marked with an asterisk (\*).

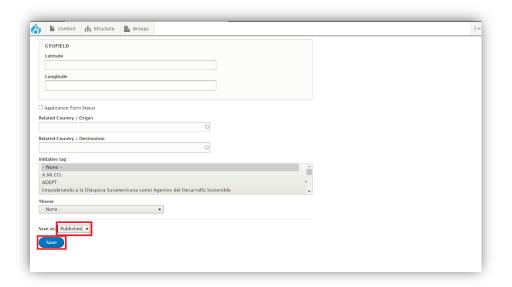


Position title	Use an appropriate title, mentioning the post and the organization.
Country of Opportunity	Select the country to which the opportunity belongs to.
Description of Opportunity	The main description of the opportunity. State the most important information.

# Some of the optional fields include:

Language	Select any of the four languages to which the blog belongs. This is used in translation.
Emergency Response	Use this field to reference the content to any 'Emergency Response' content.
Closing date	Select the date when this Opportunity will close for applications.
Documents related to opportunity	Allowed files with extension: pdf, doc, docx, and pptx. The file should not be larger than 2MB.
Apply for an Opportunity	Enter the external URL where the applicants will be redirected when they select the link.
Cover image	Allowed types: PNG, GIF, JPG, JPEG. Should be smaller than 1200x1200 pixel.
Application Form Status	Check the box to enable the Application Form on your Opportunity page. This will enable the visitor of the website to apply for your post.

3. **Select** to save as **'Published'** and then **select** the **Save** button at the bottom of the page.



## 3.8 Emergency Response

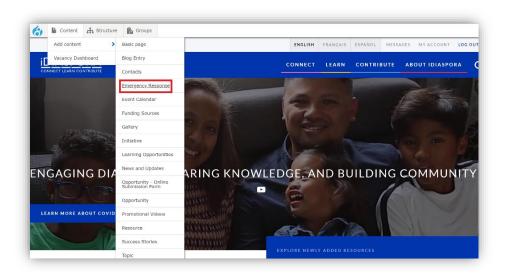
Diaspora is an important stakeholder bringing in a multitude of unique contributions during emergency response to natural or human-induced disasters.

iDiaspora is a reliable channel of up-to-date information about the crisis zone and facilitates diaspora engagement in emergency response activities.

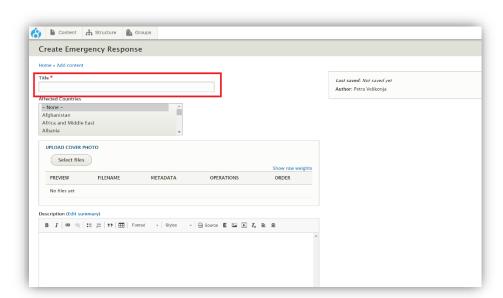
Create an Emergency Response

#### 1. Hover over 'Content', then 'Add Content' and select 'Emergency Response'.

This takes you to the Create Emergency Response page.



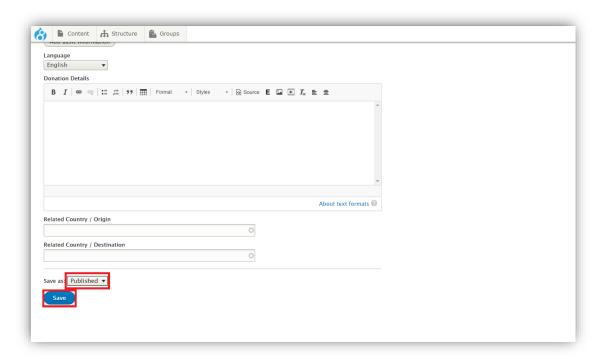
2. **Enter** the **Title** of the Emergency Response post.



Some of the optional fields include:

Affected Countries	Select a single or multiple countries on the list.
Upload Cover Photo	The thumbnail of your content. This field accepts images in PNG, GIF, JPG, JPEG format, file limit up to 10 MB, and 1400x1400 pixels.

3. **Select** to save as 'Published' and then **select** the 'Save' button at the bottom of the page.



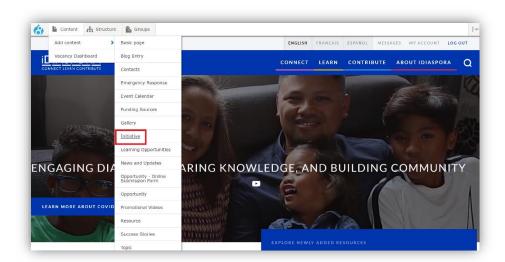
#### 3.9 Initiative

You can find Initiatives in the Connect section of the website. They are listed on the Initiatives page and you can filter them by author, theme, and country.

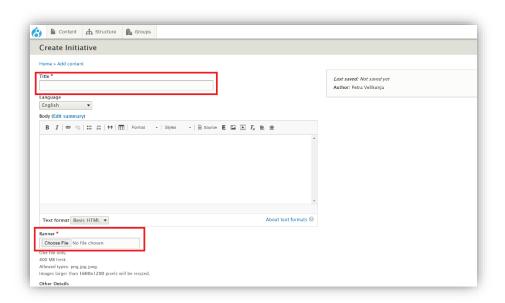
#### Create an Initiative

1. Hover over 'Content', then 'Add Content' and select 'Initiative'.

This takes you to the Create Initiative page.



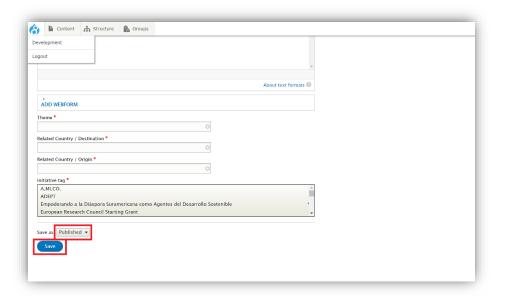
2. Fill in all the required fields marked with an asterisk (\*).



Title	The title of the initiative.
Banner	The main banner of the initiative. This will display at the top of the page before the initiative information. The image should follow these requirements:
	<ul><li>less than 800 MB</li><li>should be in PNG, JPG, JPEG format</li></ul>

	• max 1600x1200 pixels.
Theme	Select the theme that fits your topic. Fill in all the required fields and select Save.
Related Country / Destination	Please insert the country of destination related to this content.
Related Country / Origin	Please insert the country of origin related to this content.
Initiative tag	The Initiative tag is used to filter information.

3. **Select** to save as **'Published'** and then **select** the **Save** button at the bottom of the page.



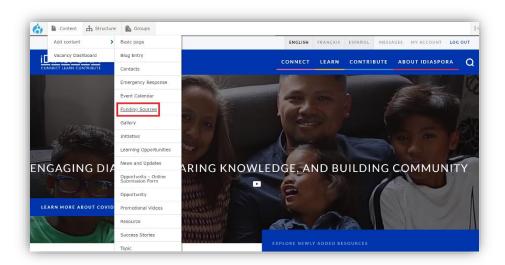
# 3.10 Funding Sources

You can find information about funding sources on the Find Funding page in the learn section of the website. In this section you can publish and/or find resource opportunities.

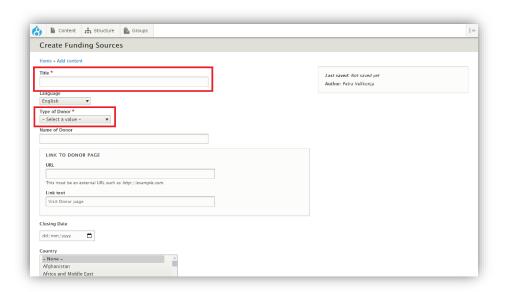
#### **Create Funding Sources**

1. Hover over 'Content', then 'Add Content' and select 'Funding Sources'.

This takes you to the Create Funding Sources page.

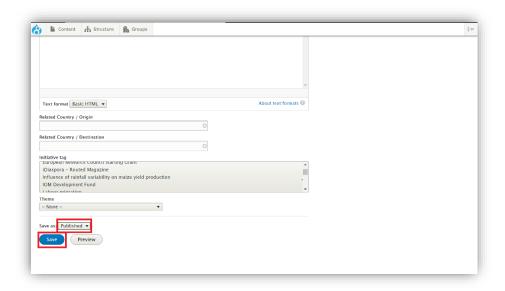


2. Fill in all the required fields marked with an asterisk (\*).



Title	The title of the funding source.
Type of Donor	Select the type of donor from the list.

3. **Select** to save as **'Published'** and then **select** the **Save** button at the bottom of the page.



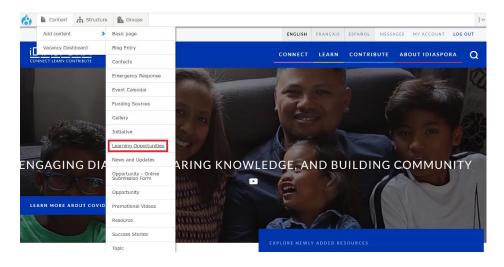
## 3.11 Learning Opportunities

You can find Learning Opportunities in the Learn section of the website. They include Online Free Courses and other materials.

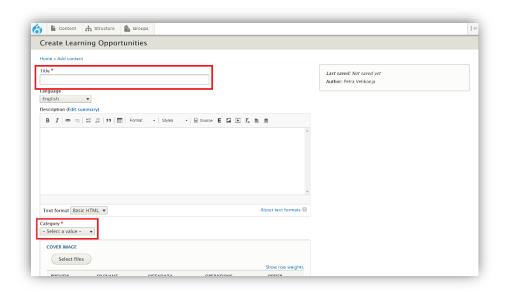
Create Learning Opportunities

1. Hover over 'Content', then 'Add Content' and select 'Learning opportunities'.

This takes you to the Create Learning Opportunities page.

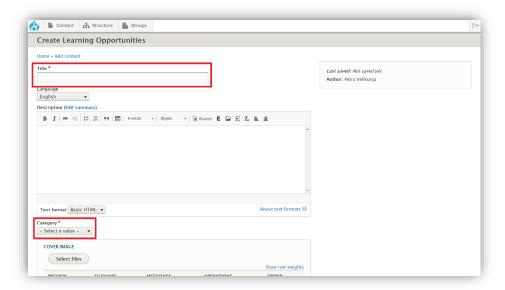


2. Fill in all the required fields marked with an asterisk (\*).



Title	The title of the learning opportunity.
Category	Select 'Online Free Classes'.

3. **Select** to save as 'Published' and then **select** the **Save** button at the bottom of the page.



# 4. Edit Content

Editing iDiaspora content is very easy. The following instructions apply to all types of content.

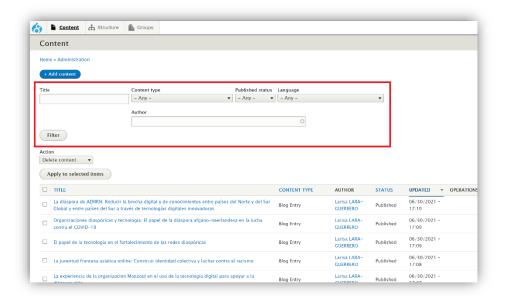
Edit Content using the Text Editor

I. **Select 'Content'** in the navigation menu.

This redirects you to the Content page with the list of website contents.

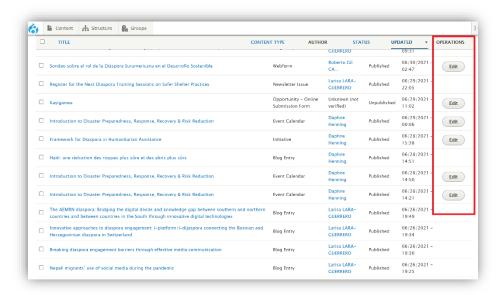


2. You can filter the result by Title, Content type, Published status, Language and Author to narrow down the list of the results.



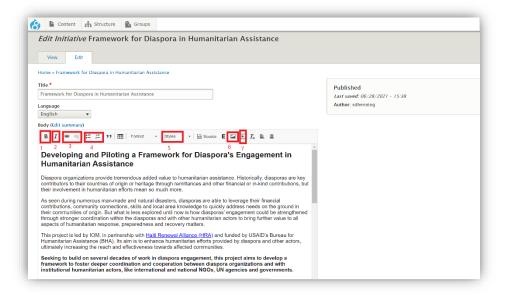
3. **Select** the **Edit** button next to the content you want to edit.

**Note:** The Edit button is located in the Operations column.



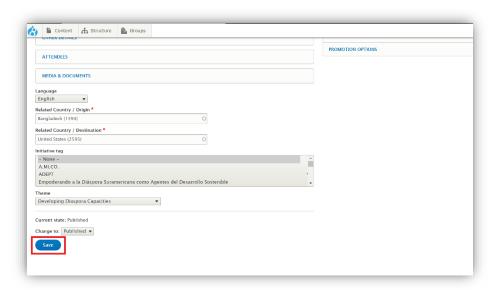
#### 4. Use the Text Editor to style your text.

You can apply styles, create hyperlinks, lists and other.



I	Makes the text thicker (Bold).
2	Makes the text thinner (Italic).
3	Adds hyperlink to your text. Highlight the text and click this button.
4	Adds Bullets or Numbers to your list.
5	Adds Styles on your text. Highlight the text and select this button.
6	Adds images to your content. This allows you to browse and upload image on your content.
7	Adds a YouTube video to the content. This requires the URL of the video.

# 5. **Select** the **Save** button at the bottom of the page



# Use correct Image Dimensions

Follow the minimum resolution / dimension of the image to avoid distortion.

Blog	Cover image: 770x515 pixels to 1600x1600 pixels max
Resource	Thumbnail: 420x595 pixels to 1200x1200 pixels max
Event	Event banner: 770x515 pixels to 1600x1600 pixels max  Event photos: 1024x1024 pixels
Opportunity	Cover image: 250x250 pixels to 1200x1200 pixels max
News and Updates	Thumbnail: 1440x810 pixels
Learning opportunity	Cover image: 400x280 pixels to 1440x810 pixels max
Promotional videos	Thumbnail: 300x180 pixels to 980x540 pixels max
Gallery	Image Gallery: 800x800 pixels to 1600x1600 pixels max

# 5. Delete Content

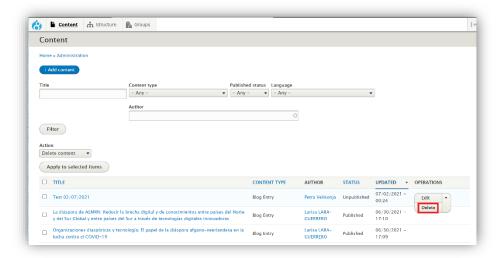
Deleting content is easy but add extra care when deleting content as this action cannot be undone.

I. **Select** the **Content** button.

This takes you to the Content page.



2. **Select** the **drop-down arrow** next to the content you want to delete and **select 'Delete'**.



3. **Select 'Delete'** to confirm the deletion message.



Your content item is now deleted.

**Tip:** To delete several content items at once, you can go to the Content page and:

- Check the boxes next to the items you want to delete.
- Select 'Delete content' from the Action drop-down menu.
- Select 'Apply to selected items' and confirm the deletion message that appears on your screen.

